



Be better prepared for lost/missing loved ones at your next event.

Most events experience the very real situation where children go missing and all too often, reuniting the child to their parents can be very difficult to manage.

From calling out over a PA system, to scrolling names across a screen, parents are often totally oblivious to the fact their child has gone off wandering, lost and frightened. It can be exhausting for everyone involved but especially challenging for event organisers who don't have the team/resources to cope with these situations.

At Applied Security (ASF), we provide an option called **Missing Child Protocol** to help better manage such situations at your next public event.

How Does It Work?

- We will provide a dedicated 'link' for parents/carers to pre-register their children or vulnerable loved one before the event on our website. This link can be shared via the event hosts' social media platforms or emailed to their target audience or database.

- Once registered, the parent/carer will receive a confirmation email, along with a registration number - one number will cover all their children. This number is to be written on the back of the child's hand or on their arm with non toxic marker prior to attending the event.

- For those who have forgotten to write the registration number on their child, we will have durable wrist bands made available at the entrance gates/doors for children to wear and for the parent to write either the registration number or their mobile number.

- For those who arrive at an event and haven't signed up, we will have QR codes at the entrance/s so parents can sign up on site as they enter.

- At the event, we will work alongside your team and compliment your own lost children procedures. We can also offer a dedicated, and easy to see, Missing Child Tent set up for the duration of the event.

- When a lost child is brought to the dedicated information/missing child location, they will be introduced to our "Missing Child" staff.

- If the child has a registration number, the guard and a member of your team will be able to find the parent/carers contact details via the registration database and contact the parent directly via mobile. **This is ideal for times of great distress when children can't remember or don't know their parents mobile numbers.**

- When the adult comes to claim the missing child, ASF staff will require ID and for the adult to complete any other necessary documentation before handing over the child. Our staff will complete our own reports as well as any 'logs' or reports required of by the event holder.

Safety and Security at all Levels.

- All our ASF staff working at these events hold Working With Children checks.

- Upon completion of the event, all collected information for the protocols will be deleted within 24 hours of the conclusion of the event. We respect the privacy of your patrons/customers. We have a privacy policy in place regarding the collection and deletion of data which can be found on our website.

- There will be an article available on our website to further explain how we work with event organisers and the public to keep their loved ones safer when attending big gatherings.